QUICKSTART GUIDE

Getting Started + Working Your Leads







STEP 1 - LOGGING IN VIA ATLASNET

Open AtlasNet



Click Applications



Click the Corporate Marketing icon



Corporate Marketing

Bookmark the HubSpot dashboard in your browser for quick access.

NOTE: Use your AtlasNet SSO login—no new credentials required. Click the **HubSpot** icon



STEP 2 -SET UP PROFILE & PREFERENCES

After logging in:

- · Click your profile icon (top right corner)
- Select Profile & Preferences



• Set your timezone, name format, and preferred notifications



STEP 3 - NAVIGATING HUBSPOT

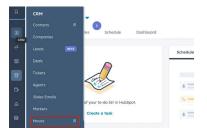


View and manage contact records



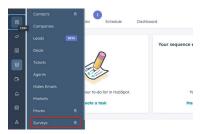


View and manage move opportunities (Deals)



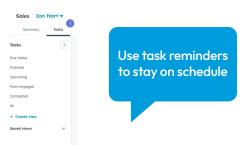
SURVEYS

Connected to Yembo and move surveys



TASKS

Create and track follow-ups



STEP 4 - CONNECT YOUR EMAIL & CALENDAR

To enable email tracking and meeting scheduling:

- Go to Settings > Integrations > Email & Calendar
- · Select Outlook or Gmail
- · Follow the prompts to connect both

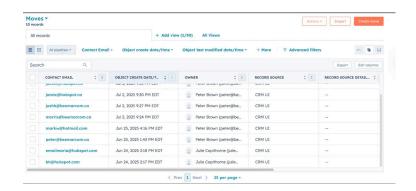




Once connected, your emails and meetings will sync automatically to HubSpot records.

STEP 5 - HOW LEADS ENTER HUBSPOT

- · Leads flow automatically from AtlasNet into HubSpot
- · Look under Moves to find new leads



- Details may include contact info, move location, date, and survey link (if applicable)
- Yembo survey integration is visible where available

STEP 6 - WORKING A LEAD — KEY ACTIONS

Open a lead record and perform the following:

Action	Where to Do It	Why It's Important
Assign Yourself	Top of lead record	Establishes ownership
Send Email	Left panel > Email Note Email Call Task Meeti More	Initiate contact using a template or custom message
Log Call or Note	Left panel > Call or Note Sample Call Task Meeti More	Track activity for future reference
Set a Task	Left panel > Tasks Note Email Call Task Meeti More	Schedule follow-up Reminder: Leads must be contacted within 2 hours of receipt (during business hours)
Schedule Meeting	Left panel > Meeting	Use connected calendar for client calls

STEP 7 - USING THE PREBUILT LEAD RESPONSE SEQUENCE



You do not need to build your own. Use the assigned sequence for consistent follow-up:

Steps to Use:

- Open the lead
- Click the <u>Sequences</u> tab
- Select <u>Intro Call Sequence</u>

Sequence will:

- · Send templated email with calendar link
- · Remind you to follow up if no response
- · Guide you to either book a survey or call again
- · Move lead to pipeline or mark as unresponsive

STEP 8 - PRACTICE BEFORE YOU LOG OFF

Complete the following during practice time:

- · Find a lead in your pipeline
- · Assign it to yourself
- · Send an email or log a note
- Create a follow-up task

Need Help?

Atlas HubSpot Support Contact:

hubspotsupport@atlasvanlines.ca

Training Team Contacts:

Peter Brown, Ian Hart, Jackie McCulloch, Abbie Lawrie

Next Session Preview:

- Creating and managing move records
 - · Organizing your day with tasks
- Viewing your performance with dashboards